



Autodesk Infrastructure Solutions Division Helps Local Governments Boost Response Time, Reduce Inefficiencies

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Autodesk MapGuide Software Broadens Availability of Mapping Information to City Officials, Emergency Workers, and Residents

Autodesk, Inc. (Nasdaq:ADSK), the world's leading design software company, is significantly improving San Francisco Bay Area municipalities' response times to the public's inquiries about zoning, maintenance, and other local government services with its Autodesk MapGuide(R) software product. Community development agencies, police and fire departments, and front-desk clerks are using Autodesk MapGuide via the Web to access information about local services, and to provide faster notice to the public about hearings and meetings.

Autodesk MapGuide software helps organizations develop, manage, and distribute GIS and design applications on the Internet or on intranets, broadening access to mission-critical geographic data. Because local governments can use the product's Web-based maps to save hours in responding to public queries or producing reports, valuable employee time is re-captured for other projects, and local residents are served more efficiently.

Autodesk MapGuide Streamlines Public Notification Processes

In Foster City, Calif., using Autodesk MapGuide software has reduced the time spent in processing community development notifications -- i.e., notices mailed to residents about proposed development projects in their neighborhoods -- from several hours each, to just minutes. Because Autodesk MapGuide brings together data from disparate sources and municipal departments to create interactive maps, community development employees no longer need to spend hours researching the proper parcels within a development area.

"Our community development department creates well over 100 notifications each year," said Randy Cookston, senior systems analyst for Foster City. "By reducing the time per notification, we not only conserve manpower for other city projects, but we also provide more timely service to our residents."

Santa Rosa, Calif., uses Autodesk MapGuide software not only to distribute maps to police, fire, utility and community development employees, but also to broaden the availability of city services information to the general public. The city's GIS maps Web site (imaps.ci.santa-rosa.ca.us) allows visitors to view interactive maps based on layers they select, including pending development, zoning, and street sweeping schedules.

"We selected Autodesk MapGuide because we wanted to make our GIS data available to as many employees in the city as possible, without the need to install expensive software on every desktop," said Mike Hargreaves, GIS coordinator for the city of Santa Rosa. "We also wanted to extend this information to the public, providing them with answers to routine questions, thus reducing the number of incoming calls to our public counter employees."

About Autodesk

Autodesk is the world's leading design software and digital content company, offering customers progressive business solutions through powerful technology products and services. Autodesk helps customers in the building, manufacturing, infrastructure, digital media, and wireless data services fields increase the value of their digital design data and improve efficiencies across their entire project lifecycle management processes. For more information about the company, see autodesk.com.

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